

President's Corner

WAHQ President



Conni Brandt

Happy 2019!

Wisconsin's Association of Healthcare Quality's (WAHQ) mission is to advance quality in healthcare by promoting the use of the quality principle and practices in healthcare organizations and supporting the growth and development of healthcare quality professionals.

WAHQ is promoting our mission through the WAHQ annual conference, providing Certified Professional in Healthcare Quality (CPHQ) certification education, through the WAHQ website member portal, and through this newsletter.

WAHQ is very excited to offer the 2019 annual conference - "Making the Connection: Quality and Safety Science"

The need to link quality improvement with the science of safety has never been as critical as in today's health care environment. At this year's WAHQ conference, you'll earn CPHQ credits while you:

- **Learn** how data from a well-designed deviation management system can enable quick response to failures and early warning of potential failures.
- **Discover** the growing importance of "Human Factors" – how human strengths and

Wisconsin Association for Healthcare Quality (WAHQ)

2019 Annual Conference

"Making the Connection: Quality and Safety Science"

When: February 22, 2019

Where: Glacier Canyon

45 Hillman Road

Wisconsin Dells, WI 53965

- **Discounted rooms available**
- Room reservation deadline for the reduced rate is **January 21, 2019**.
- Rates are **\$99.99** for February 21, 2019, & **\$139.99** for February 22, 2019.

Call 1 - (800) 867-9453 and provide 2019 Annual Conference for WAHQ, Leader #703158. [See Conference Details on page 3](#)

- limitations play out in the design of systems that involve people, tools, technology, and work environments to ensure safety.
- **Get the latest WHA updates** on legislation and other topics affecting quality professionals..
- **Network** with your peers for best practices.

We hope you can join us for a great day of renewing commitment to quality and safety!

**WAHQ's 2019
Board of Directors Ballot
Northeast Rep,
Northwest Rep,
South Central Rep,
Treasurer**

WAHQ members will receive a voting ballot in January. Please contact Conni Brandt at cbrandt@metastar.com for more information.

Additional Regional Reps needed North Central and Southeast

Please see the WAHQ site for the regional map. The Board of Directors meet virtually every two months on a Friday.

The **2019 NAHQNext!** Conference will be held in Phoenix, AZ, **September 16-18, 2019**.

Thanks to Dr. Susan Mellott for her outstanding CPHQ facilitated training in Oct, 2018. Twenty four participants gave the training session high satisfaction scores.

WAHQ assists with the financial cost of the training to keep costs low for participants.

Thank you for all you do to improve patient safety in Wisconsin!

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Quality, Performance Improvement and Safety Websites

By Sheri Krueger Dix, WAHQ member

Looking for the latest WAHQ news? www.wahq.org
You can visit our Web site for the latest information on healthcare activities at home and around the country. We are fortunate to have the expertise of MetaStar to guide us in the development of our Web page.

This avenue of networking would not be possible without Metastar's technical and financial support. Special thanks to **Rich Chapman**, webmaster, **Metastar Inc.**

Other Quality Websites

*WI Bureau of Quality Assurance

<http://dhfs.wisconsin.gov>

*CMS Internet site <http://www.cms.hhs.gov>

*Wisconsin Collaborative

<http://www.wiqualitycollaborative.org>

*Wisconsin Price Point <http://www.wipricepoint.org>

*Wisconsin CheckPoint <http://www.wicheckpoint.org>

*Wisconsin Hospital Association Quality Center

<http://www.wahaqualitycenter.org>

*Health Grades <http://www.healthgrades.com>

*Center for Disease Control <http://www.cdc.gov>

*Healthy People 2020 <https://www.healthypeople.gov>

*Minnesota Adverse Health Reports

<http://www.health.state.mn.us/patientsafety>

*Caring right at home <http://www.caringnews.com>

*Agency for Healthcare Research and Quality Patient Safety Network (AHRQ) <https://psnet.ahrq.gov/>

Congratulations!

Wisconsin CPHQ Certificants

Gina Caltagerone
Diane Dohm
Gina Fellenz
Jennifer Flugaur
Natalie Friess
Kim Garman
Sue Gullickson
Greg Kebbekus
Brooke Lewis
Bridget Ranallo
Julie Schmelzer
Maureen Walz

WAHQ Treasurer's Report

By Timothy Kamps

ACCOUNT BALANCES

As of Oct 31, 2018

- Checking \$ 1,009.12
- Savings \$ 15,535.45
- Annuity \$ 6,388.55
- Interest \$ 179.76
- Total Assets \$ 23,112.88

2018 WAHQ Budget - Approved by the BOD

Wisconsin Association of Healthcare Quality

2018 Operating Budget

As of May 11, 2018

	2018 Proposed	2017 Actual	Diff (\$)	Diff (%)
Revenue				
Conference Fees	\$9,425.00	\$7,910.00	\$1,515.00	19.15%
Conference Auction	\$0.00	\$0.00	\$0.00	0.00%
Conference Sponsorships	\$2,000.00	\$3,000.00	(\$1,000.00)	-33.33%
Conference - Other Revenue	\$0.00	\$0.00		
Conference Expenses	\$8,375.00	\$36,430.50	(\$28,055.50)	-77.01%
Hosting Expenses	\$6,625.00	\$6,571.93	\$53.07	0.81%
Speaker Fees	\$1,500.00	\$4,911.22	(\$3,411.22)	-69.46%
Other	\$250.00	\$1,990.97	(\$1,740.97)	-87.44%
Net Spring Conference Income	\$3,050.00	(\$25,520.50)	\$28,570.50	-111.95%
Fall Conference Costs	\$0.00	\$0.00	\$0.00	0.00%
Membership Dues	\$5,625.00	\$4,095.00	\$1,530.00	37.36%
Interest Income	\$250.00	\$249.78	\$0.22	0.09%
Ad Revenue - Website	\$200.00	\$180.00	\$20.00	11.11%
Total Revenue	\$9,125.00	(\$20,995.72)	\$30,120.72	-143.46%
Expenses				
Board Costs	\$1,750.00	\$1,801.22	(\$51.22)	-2.84%
Professional Development	\$5,148.00	\$4,926.09	\$221.91	4.50%
Website	\$500.00	\$753.49	(\$253.49)	-33.64%
Membership Costs	\$0.00	\$0.00	\$0.00	0.00%
Newsletter	\$0.00	\$0.00	\$0.00	0.00%
Other	\$0.00	\$0.00	\$0.00	0.00%
Total Expenses	\$7,398.00	\$7,480.80	(\$82.80)	-1.11%
Income over Expenses	\$1,727.00	(\$28,476.52)	\$30,203.52	-106.06%

<https://nahq.org/education/nahq-next-conference>

Information About NAHQ Next 2019

Save the Date

Join us September 16-18, 2019, in Phoenix, AZ.

Call for Abstracts

The [call for abstracts](#) is now open, and we invite you to submit for a breakout session or poster presentation. Please review [this document](#) for more details about areas of interest and the submission process. We are accepting abstracts through January 18, 2019.

Note: The 2018 NAHQNext! Presentations are available on the WAHQ member portal.

<https://www.wahq.org/members/login.asp?attempt=false>

WAHQ 2019 Conference Agenda

Conference Agenda-Feb 22, 2019

- 7:45–8:00 a.m. **Opening Remarks**—Conni Brandt, WAHQ President
- 8:00–9:30 a.m. **Keynote**—*Deviation Management: Using Practical Methods to Create Learning Opportunities*—Alex Hunt
- 9:30–9:45 a.m. **Break**, View Storyboards & Vendors
- 9:45–10:45 a.m. *Legislative Updates*—Matt Stanford
- 10:45–11:30 a.m. *WAHQ Regional Networking*
- 11:30 a.m.–12:30 p.m. **Lunch & Annual Meeting**
- 12:30–1:30 p.m. *WHA State of the State Address*—Beth Dibbert
- 1:30–2:45 p.m. *Applying Human Factors Engineering to Quality Improvement in Healthcare*—Joy Rivera, Ph.D.
- 2:45–3:00 p.m. **Break**
- 3:00–4:00 p.m. *Apparent Cause Analysis—a Hands on Approach to Engage Teams in Problem Solving* – Alex Hunt
- 4:00–4:15 p.m. **Closing Remarks**—Door Prize Winners (Must be present to win)

See page 6 for conference fee information.

There are **discounted rooms available** at the **Glacier Canyon Lodge**. Room reservation deadline for the reduced rate is **January 21, 2019**. **Rates are \$99.99 for Thursday, February 21, 2019, and \$139.99 for Friday night, February 22, 2019.** Call 1 - (800) 867-9453 and state you are with the 2019 Annual Conference for WAHQ, Leader #703158



Matthew Stanford

Matthew Stanford is the General Counsel for the Wisconsin Hospital Association (WHA), whose membership includes over 130 hospitals and health care systems in Wisconsin. Matthew joined WHA in 2003, and is a member of WHA's government relations team. Matthew received his law degree and Master's in Health Administration from the University of Iowa.



Ms. Beth Dibbert
WHA Chief Quality Officer

Beth Dibbert is the chief quality officer for the Wisconsin Hospital Association. Dibbert provides executive leadership for a variety of health care quality improvement efforts, including the CMS Partners for Patients Hospital Improvement Innovation Network (HIIN), and public reporting of quality measures. She serves on several state and federal advisory committees. A recognized leader in quality measure development, she collaborated with the Wisconsin Office of Rural Health to co-author on of the nation's first Meaningful Use manuals that identified the challenges of electronic quality measures reporting.

2019 Annual WAHQ Conference Planning

Call for Storyboards

Every year, hospitals across Wisconsin have highlighted their quality and patient safety initiatives with storyboards at the annual WAHQ conference. **Storyboards have proven to be a fantastic opportunity to highlight the hard work that the Wisconsin hospitals have done to improve health care across our state.**

This year we are eager to learn about your hospital's innovations in practice surrounding the Patient Safety and Quality Improvement efforts that showcase creative ideas with measurable outcomes. We are asking you to share your stories relating to collaborative team work and/or areas where you have made measurable advancement by improving patient care, enhancing the patient experience and/or reducing harm.

If you are interested in presenting a Storyboard please email a brief description (80 words or less) **to Conni Brandt by February 7, 2019.**

Email: [Conni Brandt cbrandt@metastar.com](mailto:cbrandt@metastar.com)
Phone: (608) 274-2940 (call or email with any questions.)

1. Please submit a brief description (80 words or less) to Conni Brandt.
2. Download the Storyboard Submission Summary template from the website at <http://wahq.org>
3. You will be asked to submit an article for the WAHQ newsletter that describes your project and tells your story.

Storyboard presenters will receive a 1-yr. transferable annual WAHQ membership.

Call for Vendors for the 2019 Annual Wisconsin Association for Healthcare Quality (WAHQ) Conference

Please join us as a vendor for the 2019 WAHQ Annual Conference on Friday, Feb 22, 2019 in Wisconsin Dells, at the Glacier Canyon Hotel.

Would you be interested in being a vendor at our annual conference or know someone that would?

Our organization focus is education, we accept 6-8 vendors and have educational storyboards displayed.

For more details on the conference, please check the WAHQ website for the brochure and conference objectives at WAHQ.org

For conference details check our site for regular updates - <http://wahq.org/conf> - please scroll to the bottom for the vendor application and information.

If you are interested in being a vendor, please go into the 2019 conference link and scroll to the bottom,

There are 3 documents for your review:

- Letter to Exhibitors
- Exhibit Space Rules and Regulations
- Exhibit Space Application (You can email or USPS mail me the information and bring payment to the conference if that is easier.)

- \$500 for a table, and if you have materials to donate for drawings for our attendees, we are always thankful.

Year after year, the conference highlights hot topics for Healthcare Quality education and as always, promises to be an interesting event!

Thank you for your support,
Please feel free to contact me with any questions.
Anna Green – agreen@milebluff.com

WAHQ Region Networking Breakout Discussion



Southeast Region



North East Region



North Central Region

Annual WAHQ Conference Networking!

WAHQ Board of Directors

Officers

President

Conni Brandt
(608) 274-2940
cbrandt@metastar.com

President Elect

Rianna Murray
(608) 821-4942
murray@uwhealth.org

Secretary

Vicki Wetenkamp
(920) 320-2730
vwetenkamp@hfmhealth.org

Treasurer

Timothy Kamps
cell-(608) 217-1916
TK.Kamps@gmail.com

Membership Coordinator

Ray Riska
(262) 246-0736
RRiska@wi.rr.com

Newsletter Editor

Mary Conti
(414) 805-6325
mconti@fmlh.edu

Internet Development

Stephanie Wanek
(608) 930-8000 ext 4060
waneks@uplandhillshealth.org

MetaStar Liaison

Conni Brandt
(608) 274-2940
cbrandt@metastar.com

Affiliate Liaison to WHA

vacant

Conference Co-Coordinators

Conni Brandt
(608) 274-2940
cbrandt@metastar.com

Rianna Murray

(608) 821-4942
rmurray@uwhealth.org

Regional Representatives

North Central
vacant

North East
vacant

North West
Anna Green
(608) 847-1470
agreen@milebluff.com

South Central
Rianna Murray
(608) 821-4942
murray@uwhealth.org

South East
Sarah Pouzar
(414) 266-3853
spouzar@chw.org

South West
Vacant

Wisconsin Association for Healthcare Quality (WAHQ)

<http://www.wahq.org/membership.asp>

2019-2020 Membership Application

Name _____ Credentials _____ (CPHQ, RN, LPN, RRA, ART, Other)

Title _____ Business Phone () _____ - _____ Home Phone () _____ - _____

Organization _____ FAX () _____ - _____ Email _____

Business Address _____ City _____ State _____ Zip _____

Are you a member of NAHQ? ___ Yes ___ No (Please check) Send more information regarding ___ NAHQ

- | | |
|--|--------------------------------|
| WAHQ Conference – Members | <input type="checkbox"/> \$150 |
| WAHQ Conference – with membership renewal (new or renewal) | <input type="checkbox"/> \$195 |
| WAHQ Non-members | <input type="checkbox"/> \$225 |
| WAHQ membership only | <input type="checkbox"/> \$45 |

Make check payable to **WAHQ**

Mail completed Registration to:

Tim Kamps
360 W. Washington Ave. #1310
Madison, WI 53703
Email: TK.Kamps@gmail.com
Phone: cell-(608) 217-1916