

President's Corner

WAHQ President



Matt Wahoske

Hello, I hope you have been drinking in the great summer that we've been enjoying. As we begin the transition to fall, I wanted to share my thoughts on ways to get the full value of your WAHQ membership. Your active membership in a state professional quality association is critical, in this era of rapid healthcare change.

Thank you for renewing your WAHQ membership, it is the first step in securing success for your future. The next step is to participate in the organization. This action takes a little more effort, but the personal and professional rewards are great:

Here are a few ways you can grow your Quality and Safety knowledge and skills.

Attend the Annual Conference and you'll benefit your career in several ways. You'll keep current on healthcare quality trends, taking new ideas and strategies that you can apply at your place of work. Great leaders are continuous learners and the conference is a cost-effective way to achieve learning. Network with conference attendees and, you will also develop a network of other Wisconsin healthcare quality professionals that will serve as a sounding board to share success and challenges.

Volunteer for the program committee and you'll accrue a multitude of benefits. First and foremost, you meet some great people on the committee. You will develop constructive relationships which can help you on a professional and personal level.

You'll also keep current on emerging issues

Save the Date: WAHQ Spring Conference Friday, March 7, 2014 at the Glacier Canyon in the Wisconsin Dells.

and get the opportunity to work with industry leaders as the committee identifies potential speakers for the conference. You'll also get the opportunity to sharpen your project management skills.

Write an article for the newsletter and you'll expand your professional profile. It's a great way to not only assist your peers, but can allow you to demonstrate your expertise far beyond the borders of Wisconsin. The WAHQ newsletter is available to everyone who visits our website.

Share a newsletter article with a colleague and discuss the how it will impact you. You'll strengthen your professional network, help develop a culture of inquiry and gain a new perspective on an emerging issue.

Display a story board at the annual conference and you'll expand your professional profile as you demonstrate your quality expertise. Exceptional leaders are forward thinking and a story board is a terrific way to exhibit this trait.

I hope this list, while far from comprehensive, provides some food for thought on how you can increase the value of your WAHQ membership.

In March, WAHQ hosted another great spring conference. Our speakers covered topics that were both timely and relevant. I want to thank program chair Gail Weitor and her committee members for their dedication to develop a conference agenda that drew the largest attendance in recent memory. Gail and her team

are hard at work to see if they can raise the bar even higher for the 2014 Conference. Save the date, Friday, March 7, 2014 so you can attend the conference at the Glacier Canyon in the Wisconsin Dells.

Your board is continuing to work on our strategic plan. We look forward to sharing the details of the plan with you over the coming months.

Our Organization is also co-sponsoring a CPHQ study session with MetaStar on November 4th and 5th. We hope you can take advantage of this great educational opportunity. See page 3 for more details.

This year the NAHQ national education conference is in Louisville, KY on October 6th through the 9th. As always, WAHQ should have a nice complement of attendees. I look forward to spending time with our state members. It is always a great opportunity for networking with other Quality and Safety leaders.

Fall 2013

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Southeastern Regional News

By Therese (Tracy) Dodd BA, MBA, RN, CPHQ,
SE Regional Representative

This year, in addition to the Spring Conference, WAHQ was pleased to also offer a Regional Educational Conference and Networking on Monday, May 13, at the Oakwood Center in Wauwatosa.

Ray Riska presented on "The 5 W's and the How of Value Based Purchasing".

Attendees representing a variety of venues including acute care and integrated health systems, critical access hospitals, health care plans, Veterans Affairs, and Metastar traveled from around the state for this occasion.

In addition to the option for WAHQ members to earn 1.0 NAHQ-approved CPHQ CEU, attendees had the opportunity to network and engage in discussion on the topic with colleagues from not only the Southeast Region but those who had traveled in from the South Central and North East Regions as well.

Some common themes during the discussion following Ray's presentation included:

- Keeping current with the rapid CMS changes to requirements, definitions and programs
- Managing commercial payer requests for information
- Expanding beyond focused procedure definitions, e.g. Surgical Care improvement Project (SCIP), to a larger scope

Training a new generation of health care professional who may be more comfortable with online learning and texting than with formal in-person classroom education

The presentation has been made available, with and without audio, along with a link to an evaluation survey on the WAHQ website (http://www.wahq.org/conf/2013/RegionalSpringConf_reg.asp) for those who were unable to attend. This activity has been submitted to the National Association of Health Care Quality for 1.0 CPHQ CE credit which will be offered free to WAHQ members after completion and submission of a post-session evaluation up until one year after the original presentation date.

Ray Riska is a nurse with the Joint Quality Office at the Froedtert and The Medical College of Wisconsin.

Visit our WAHQ Website

Looking for the latest WAHQ news? You can visit our Web site at www.wahq.org for the latest information on healthcare activities at home and around the country.

We are fortunate to have the expertise of MetaStar to guide us in the development of our Web page. This avenue of networking would not be possible without Metastar's technical and financial support. Special thanks to Rich Chapman, webmaster, Metastar Inc.

CPHQ Exam Study & Review Session

November 4th & 5th 2013

Stevens Point, Wisconsin -
Holiday Inn Hotel & Convention
Center

Study for the CPHQ Exam or earn CPHQ credits for a comprehensive overview of the CPHQ content outline

This 1.5 day session will be presented by a national speaker, Susan Mellott, PhD, RN, CPHQ, FNAHQ

Over the past thirty years Dr. Mellott has focused on healthcare quality in multiple settings including hospitals, long term care centers, home health settings, clinics, and networks. She has had practical experience in all areas of CPHQ exam content.

Currently, Dr. Mellott is the President, CEO of Mellott & Associates, providing consulting services. She has been a Fellow of the National Association of Healthcare Quality since 1999. Dr Mellott has numerous publications and addresses groups around the country regarding healthcare quality and performance improvement.

For more information contact
Mick Zellner at 608-441-8243 or
www.metastar.com

Treasurer's Report

Submitted by
Timothy Kamps, Treasurer August 07, 2013

ACCOUNT BALANCES

- Checking \$ 29,204.28
- Savings \$ 20,470.76
- Annuity \$ 6,202.47
- Interest \$ 116.43

Total Assets \$55,993.94

Quality and ICD-10 Coding

by **Tim Kemps, Treasurer and Senior Data Analyst for Quality, Safety, Innovation with University of Wisconsin Hospital & Clinics**

How many patients with a specific type of hip fracture have we seen in the last year? How exactly was that fracture repaired? Which site and side was a patient's pressure ulcer located on? Has this patient had more than one heart attack in the last four weeks? These are examples of questions which will have coded answers under the International Classification of Diseases (ICD) Version 10, slated for nationwide implementation in October 2014.

The ICD consists of a set of codes which classify symptoms, diseases, injuries and their causes, and surgical procedures. This classification system is used around the world to measure and improve clinical outcomes, support medical research and enhance patient care. ICD-9 contains approximately 14,000 diagnosis codes. ICD-10 contains 68,000 diagnosis codes. For procedures, ICD-10 serves up an even greater expansion, going from 4,000 codes under ICD-9 to 87,000 in ICD-10.

What does this mean for hospitals? First, increased precision and specificity of diagnosis and procedure coding provides several opportunities for improved quality and safety. The ability to answer questions such as those posed above can directly improve the quality of patient care by providing a better patient history. For example, in ICD-9, details regarding the stage and site of pressure ulcers are not available

What does this mean for hospitals? First, increased precision and specificity of diagnosis and procedure coding provides several opportunities for improved quality and safety. The ability to answer questions such as those posed above can directly improve the quality of patient care by providing a better patient history. For example, in ICD-9, details regarding the stage and site of pressure ulcers are not available. The current coding system can only supply ICD-9 code 707.04, Pressure Ulcer of the Hip. The ICD-10 coding system will yield code L89.212, Pressure Ulcer of the Right Hip, Stage 2.

Second, increased granularity in our coding of clinical data will enable hospitals to more accurately measure the quality of care and support better comparative analysis. Improved targeting and definition of specific patient populations will underpin

research-based efforts to study and improve health outcomes, especially due to the new procedure coding system. In ICD-9, the procedural coding system (used for inpatient hospital procedures) is archaic: it has run out of space and can no longer keep up with advances in surgical techniques and materials. The ICD-10 Procedural Coding System (PCS) is a totally reconstructed system that is much more adaptable to these trends. It is also designed for electronic record keeping. The table below illustrates the future coding for coronary artery bypass graft (CABG) procedures, and demonstrates the capacity for detail and expansion: Finally the improved specificity, precision and accuracy of ICD-10 will better represent sicker and more complication-prone patients in risk and severity adjustment models. This should lead to more reliable benchmarking across hospitals, more accurate public reporting on sites such as Hospital Compare, and better pay-for-performance programs, while also informing how healthcare quality leaders identify and target improvement efforts.

Clear All 0 2 1

Section 0 Medical and Surgical
 Body System 2 Heart and Great Vessels
 Operation 1 Bypass - Altering the route of passage of the contents of a tubular body part

Body Part	Approach	Device	Qualifier
<input type="radio"/> 0 Coronary Artery, One Site	<input type="radio"/> 0 Open	<input type="radio"/> 4 Intraluminal Device, Drug-eluting	<input type="radio"/> 3 Coronary Artery
<input type="radio"/> 1 Coronary Artery, Two Sites	<input type="radio"/> 3 Percutaneous	<input type="radio"/> 9 Autologous Venous Tissue	<input type="radio"/> 4 Coronary Vein
<input type="radio"/> 2 Coronary Artery, Three Sites	<input type="radio"/> 4 Percutaneous Endoscopic	<input type="radio"/> A Autologous Arterial Tissue	<input type="radio"/> 5 Coronary Circulation
<input type="radio"/> 3 Coronary Artery, Four or More Sites		<input type="radio"/> D Intraluminal Device	<input type="radio"/> 7 Atrium, Left
<input type="radio"/> 6 Atrium, Right		<input type="radio"/> J Synthetic Substitute	<input type="radio"/> 8 Internal Mammary, Right
<input type="radio"/> 7 Atrium, Left		<input type="radio"/> K Nonautologous Tissue Substitute	<input type="radio"/> 9 Internal Mammary, Left
<input type="radio"/> K Ventricle, Right		<input type="radio"/> Z No Device	<input type="radio"/> B Subclavian
<input type="radio"/> L Ventricle, Left			<input type="radio"/> C Thoracic Artery
<input type="radio"/> V Superior Vena Cava			<input type="radio"/> D Carotid
<input type="radio"/> W Thoracic Aorta			<input type="radio"/> F Abdominal Artery
			<input type="radio"/> P Pulmonary Trunk
			<input type="radio"/> Q Pulmonary Artery, Right
			<input type="radio"/> R Pulmonary Artery, Left
			<input type="radio"/> W Aorta

WAHQ Board - Strategic Planning Update

Education and Professional Development Recommendations to Board: Education

1. Develop two live events per year of one hour each that are then archived on the web for ongoing access.
 - a. Offer NAHQ approved CE credit for live event and webinar
 - b. Free to members
 - c. First in fall of 2013, by Tim Kamps, who previously volunteered to make a presentation (RCA)
 - d. Second in late spring developed by regional reps
 - e. Use Tracy's model of promotion and presentation that was used for Ray Riska's Spring 2013 presentation
 - f. Topics to focus on data – start with RCA, then basics – advanced data
 - g. Extra (beyond the two noted) offerings could also be developed from videotaping WAHQ Spring Conference speakers

Membership Report submitted by: Gloria Field and Bill French

Membership Report

Enter date range	
Start Date: 1/1/2013	End Date: 08/09/2013
View Report	

New members members are for the date range of 1/1/2013 through 08/09/2013.

Report timestamp: 8/9/2013 8:27:49 AM

Active Membership Total:	152
New Members:	50
% of Active with NAHQ:	33.6%
% of Active with CPHQ:	34.2%

Region	Active Members	New Members
Northeast	19	3
North Central	21	6
Northwest	5	2
Southeast	42	17
South Central	51	14
Southwest	12	6

Professional Development & Innovation:

1. Offer two scholarships of \$250.00 each in 2014 to WAHQ members for attendance at the state conference or to the MetaStar-WAHQ CPHQ Study Session.
2. Offer two scholarships of \$1000.00 each in 2014 to WAHQ members for attendance and travel to the educational opportunity of their choice.
 - a. Details of the scholarship to be developed by subgroup of Linda Burrell, Gail Wietor, Mary Kay Scheller.
 - b. Announcement to WAHQ members to be made by November, 2013.
 - c. Details: Scholarships to be reimbursed after event; valid for one year; event applicable to certification in field OR approved by WAHQ; contingent on attendee writing an article for the newsletter. Examples: NAHQ, IHI, college course, other (local or) national events.

Recommended topics - Patient Safety, Quality, Risk Management, Process Improvement (Lean, Six Sigma).
 - d. Continue to showcase innovations in quality by Wisconsin healthcare organizations as part of annual conference through breakout sessions and poster sessions.

National Association for Healthcare Quality (NAHQ) 2013 Events

- Events <http://www.nahq.org/education/events/calendar.html>

NAHQ CPHQ Review Course, October 5, 1 - 5 pm and October 6, 8 am - 5 pm, Kentucky International Convention Center, Louisville, KY. Registration is now open for this program.

NAHQ's 38th Annual Educational Conference, October 6-9, 2013, Kentucky International Convention Center, Louisville, KY <http://www.nahq.org/annualconference/2013/ccindex.html>

NAHQ CPHQ Review Course, October 17, 1 - 5 pm and October 18, 8 am - 5 pm, Days Hotel and Conference Center, Flatwoods, WV. Registration is now open for this program.

National Healthcare Quality Week (HQW), October 20-26, 2013

CPHQ Examination

The Certified Professional in Healthcare Quality (CPHQ) examination is offered throughout the year at more than 130 US computer testing centers. Exam costs vary. NAHQ members pay \$370, while non-members can apply for \$440. [Join NAHQ](#) today to save \$70. **All CPHQ Fees are non-refundable.**

<http://www.nahq.org/certify/content/exam.html>

Wisconsin Association for Healthcare Quality (WAHQ) www.WAHQ.org 2013 Annual Membership Application

Name _____ Credentials _____ (CPHQ, RN, LPN, RRA, ART, Other)

Title _____ Business Phone () _____ - _____ Home Phone () _____ - _____

Organization _____ FAX () _____ - _____ Email _____

Business Address _____ City _____ State _____ Zip _____

Are you a member of NAHQ? ___ Yes ___ No (Please check) Send more information regarding ___ NAHQ

WAHQ Annual Membership Only

\$45

Make check payable to **WAHQ**

Mail completed Registration to:

Gloria Field
3740 River Drive
Plover, WI 54467
Email: jgfield@charter.net
Phone: (715) 346-5257

Affiliation with the National Association for Healthcare Quality (NAHQ) to join logon to:

NAHQ Membership Annual membership \$165

[Join Online Today](#) (preferred) or [Download the Paper Application](#)

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NAHQ 38th Annual Educational Conference

As 2013 moves forward, quality and patient safety professionals face many exciting yet challenging changes: healthcare reform, the impending ICD-10 transition, meaningful use reporting, and much more.

[New Rapid Fire Sessions](#)
[Additional Pre-Conference Workshops](#)

New Opportunities to Meet Your Presenters

Earn more CE credits
Attend Virtual Sessions
and much more!

Register today and join NAHQ in Louisville, KY on October 6-9, 2013 for this year's conference.

<http://www.nahq.org/annualconference/2013/registration.html>

Registration is also available by phone or fax: **Phone: 800.966.9392 Fax: 847.375.6320**