

Title of Position: *Manager, Patient Safety & Quality Systems*
Requisition Number: *18015407*

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St. Mary's Hospital – Madison –

St. Mary's is a 440-bed tertiary referral hospital offering inpatient and outpatient treatment and diagnostic services in primary care and nearly all specialties. Medical/surgical areas of special focus include the Family Birth Center, pediatrics, Neuroscience Center, geriatrics, orthopedics, emergency services and more. St. Mary's is affiliated with the University of Wisconsin School of Medicine's three-year family practice residency program. Since 1912, St. Mary's has provided service to much of south-central Wisconsin including Dane County and 17 other nearby counties. In the growing city of Sun Prairie, northeast of Madison, St. Mary's Emergency Clinic provides services to more than 30,000 residents.

Role Purpose:

The Manager is responsible for all aspects of operations management in the Patient Safety & Quality Department. The Manager is accountable for supporting integration of clinical quality improvement, deployment of data and information to support management and improvement of clinical and support processes, and support (analytical and data) for physician and nursing peer review. Promotes and supports patient safety and clinical quality through sharing of best practices, identification of opportunities for improvement, facilitating clinical improvement efforts, and action planning to drive patient safety and clinical outcome improved performance. Collaborates with the risk manager to manage risk issues, support investigations and root cause analyses

Responsibilities:

1. Responsible for establishing and maintaining an effective departmental communication system
2. Interacts with all departments and physicians in the hospital, using professional behavior and problem-solving techniques to resolve differences and promote an atmosphere of teamwork for the overall good of the institution, recognizing the contribution of all.
3. Keep direct leader informed of pertinent issues and information, seeking guidance and direction as necessary.
4. Responsible to develop solid working relationships with physician leaders across the system to collaborate on improvement opportunities.
5. Attends Leadership Team meetings as scheduled.
6. Participates actively in committee activities.

Minimum Qualifications:

- Bachelor's Degree in nursing or relevant clinical field
- If RN, Current state of Wisconsin Registered Nurse (RN) license required.
- Minimum of 3 years of experience in leadership/ management required, preferably, in a lead quality, safety, risk management and/or process improvement in a healthcare environment capacity, analyzing health care data, developing areas of opportunity and leading improvement teams. Minimum of 3 years of experience working knowledge/ capacity with core measures and healthcare regulatory agencies (Joint Commission, CMS, CDC, etc.).
- Good general physical and mental health with sight and hearing correctable to normal. Ability to endure considerable mental stress working under moderate to heavy pressure. Lifting is light to moderate, usually less than 30 pounds. Long periods of standing or sitting are usual.

Preferred Qualifications:

- Master's Degree in health sciences, business, or related field